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SRP4004/27



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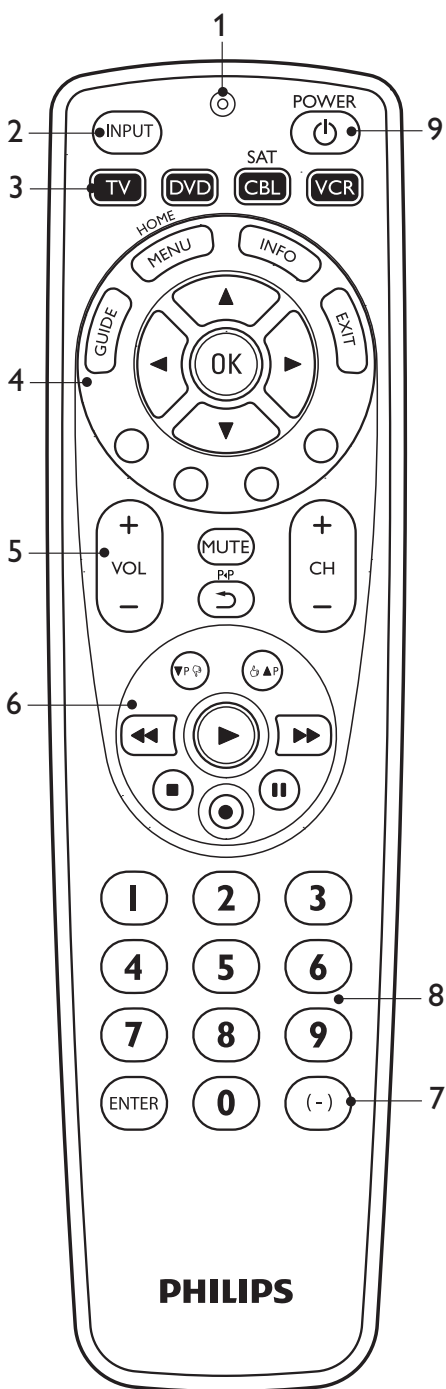


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1 Your SRP4004

Congratulations on your purchase of the Philips SRP4004 universal remote control. After setting up the remote control you can operate up to 4 different devices with it.

Simple Setup

Improved with Philips patented (pending) Simple Setup technology, the SRP4004 can be set up easily for TV, DVD player / recorder, VCR and all common Cable, Satellite and other set top boxes, such as DirecTV, Comcast, AT&T, Verizon, Time Warner, Scientific Atlanta, Tivo and many more.

Simply follow the instructions in chapter **2.3** to set up the remote control for your devices.

Glow keys

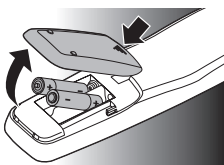
The remote control glow keys (-VOL +, - CH +, ENTER, (-) and the numeric keys) light up in the dark, enabling easy use of the remote control, even in a dimly lit room

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2 Getting started

2.1 Inserting the batteries

- Insert 2 AAA type batteries, noting the + and - configuration in the battery compartment.




Note

When replacing the batteries, all user settings will be retained in the remote control memory for an unlimited period of time.

2.2 Testing the universal remote control

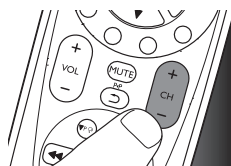
It is advised to test whether your device(s) already respond(s) to the SRP4004 before setting it up (see chapter 2.3). The example below instructs you how to do this for your TV. You can repeat the same steps for other devices (DVD player/recorder, Cable/Satellite box and VCR) which you want to operate using the SRP4004.

Example: testing the universal remote control on your TV:

- 1 **Switch ON** your TV manually or use the original remote control for this. Tune to channel 1.
- 2 Press the  device selection key to select TV.
 - The key lights up.
 - If the key does not light up, check whether the batteries are properly inserted (see chapter 2.1).



- 3 Check whether the keys that you need for operating your TV are working. For an overview of the keys and their functions see chapter 3.1.



- If the TV responds as it should to all of the key commands, the SRP4004 is ready for use.
- ***If the device does not respond at all or not to all of the key commands, follow the instructions in chapter 2.3.***

2.3 Setting up the universal remote control

This is only necessary if your device does not respond to the SRP4004. If that is the case, the SRP4004 does not recognize the brand and / or model of your device and you need to set up the remote control to do so.

The example below instructs you how to do this for your TV. You can repeat the same steps for other devices (DVD player/recorder, Cable/ Satellite box and VCR) which you want to operate, using the SRP4004.



The remote control can be set up to operate any 4 of the following devices:

Device name	Description
TV	Traditional TV, flat screen TV and projection TV, TV part of TV / VCR, TV / VCR / DVD and TV / DVD combos
DVD	DVD player / recorder (DVDR), DVD / Hard Disk Drive combination (DVDR-HDD), Blu-Ray player, High Definition DVD player (HD-DVD), DVD part of TV / DVD, TV / VCR / DVD and VCR / DVD combos

CBL/SAT	Cable box, satellite receiver; Internet Protocol TV (IPTV), Free To Air TV, High Definition Television decoder (HDTV) and Tivo
VCR	Video cassette player / recorder; Personal video recorder (PVR), VCR part of TV/VCR, TV/VCR/DVD and VCR/DVD combos

Example: setting up the universal remote control to operate your TV:

- 1 **Switch ON** the TV manually or use the original remote control for this. Tune to channel 1.

- 2 **Press and hold** the  device selection key **for 5 seconds** until the red Setup light  remains lit.


- The remote control is now in setup mode.




- 3 Look up the 4-digit code for your brand in the brand list at the back of this user manual.

A 4-digit code is shown for each brand.

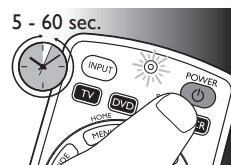
Use the digit keys to enter the code for your brand (e.g. Philips, **2 1 9 5**).

- If the red Setup light  turns off, an invalid code was entered. In this case, try again.



- 4 Aim the remote control at the TV. **Press and hold** the  key. Release it **immediately** as soon the TV switches off.

- This step normally takes between 5 and 60 seconds. In extreme circumstances this step can take up to 15 minutes.



5 Switch ON the TV.

Try out the keys you need for operating it. Try, for example, if the - CH + and digit



- If a key does not work as expected, **press and hold** that key. Release it **immediately** as soon as it works. For more information, see chapter 2.3.2.


6 Press the device selection key **twice** to finish setup.

- When no key is pressed for 5 minutes or more, the remote control will exit setup mode, automatically saving all your settings.






Important

If you made a mistake:

- Press the device selection key **twice** to exit setup. The red Setup light  turns off.
 - Restart from the beginning.
- *If the device does not respond at all or not to all of the key commands or if you cannot find the code for your brand, enter '9, 9, 9, 9' in step 3 and continue with step 4. The remote control will now search its full database for a code that works with your TV. Full database search may take up to 15 minutes.*

2.3.1 Setting up the remote control for other devices (DVD player/recorder, Cable/Satellite box and VCR)

- 1 Make sure the device is turned on, fully operational and able to respond to remote control commands. E.g. insert a disc in the DVD player / recorder or a video cassette in the VCR.
- 2 Then follow steps 2 to 6 of 'Setting up the remote control for your TV'. Make sure to use the correct device selection key: ,  or .

2.3.2 Improving keys

When correctly set up, the remote control should be able to operate all your devices. However, when using the remote control for the first time it might occur that some keys do not yet function as expected. In this case you can have the remote control search for alternatives.



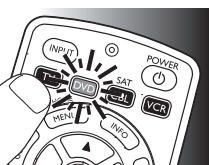
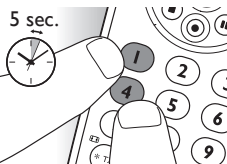

Note


Improving keys is not possible when the code was found during full database search (with code '9, 9, 9, 9').

During initial setup

- 1 Make sure the receiving device is able to respond. E.g. when you try to repair the Play key for your DVD player, make sure to insert a DVD into the DVD player otherwise the Play key is not able to function.
- 2 Press the key that does not function, keep it pressed and **immediately** release it when the device responds. Repeat this for every key that does not function.
 - If the key still does not function as expected, try pressing it again for a longer period of time.

After initial setup

- 1 Make sure the receiving device is able to respond.
E.g. when you try to repair the Play key for your DVD player, make sure to insert a DVD into the DVD player otherwise the Play key is not able to function.
- 2 Select the device that you wish to operate (e.g. DVD). Press the **[DVD]** device selection key to select DVD.
- 3 Keep keys **[1]** and **[4]** pressed simultaneously for 5 seconds.
 - The red Setup light  lights up. The remote control is now in setup mode.

- 4 **Press and hold** the key that does not function and **immediately** release it when the device responds.
 - If the key still does not function as expected, try pressing it again for a longer period of time.
- 5 Press the  device selection key **twice** to save your settings and exit setup mode.
 - When no key is pressed for 5 minutes or more, the remote control will exit setup mode, automatically saving all your settings.



3 Using the universal remote control








3.1 Keys and functions

The illustration on page 2 gives an overview of all keys on the remote control. Try out the keys you need for operating your devices.



Notes

- Keys having the same functions as the keys on your original remote control may have different namings on the SRP4004 (e.g. Info / Display).
- Only functions that are available on your original remote control can be used for operating your devices with the SRP4004.

- 1  Setup light. Lights up red when the remote control is in setup mode.
- 2  selects available source inputs (antenna, cable, etc.).
- 3      device selection keys.
 - select the device to be operated.
 - light up when a remote control command is being sent.

4



GUIDE electronic program guide.

MENU / HOME ... menu on / off.

INFO on-screen channel information.

EXIT exits / clears on-screen menu displays.

▲ ▼ ◀ ▶ cursor up, down, left, right in a menu.

OK confirms your selection.

Colored keys Content sensitive keys.

5



+ VOL - adjusts TV volume.

MUTE mutes TV sound.

◀ ▶ previous program / Last.

+ CH - previous / next channel.

6



▼P ▲P previous (▼P) / next (▲P) page / track in various modes.

👍 / 👎 set your Thumb ratings.

◀◀ rewind.

▶ play.

▶▶ fast forward.

■ stop.

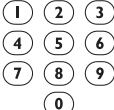

● record.

|| pause.

7

ENTER used after direct channel selection. Some devices require ENTER to be pressed after channel selection.

(-) selects between one and two-figure channel numbers.

- 8  digit keys for direct channel / track selection.
- 9  switches the selected device on / off.


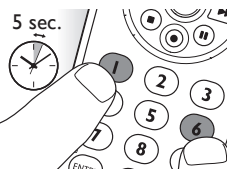


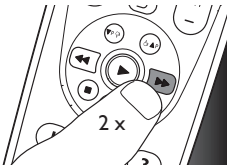


Note

For some TV brands / types, this key will only turn off the TV. You will have to press a digit button (direct channel selection) to turn on the TV again.

3.2 Resetting a key to its original function

If an improved key (see chapter 2.3.2) still does not function as expected, you can always reset the key to its original function.

- 1 In the current device mode, keep digit keys ① and ⑥ **pressed simultaneously for 5 seconds**, until the red Setup light  lights up.
 - The remote control is now in setup mode.
- 2 Press digit keys ⑨, ⑨, and ⑥, in that order.
 - After each key press the device selection key blinks once.
- 3 Press the key that you wish to reset **twice**. E.g. the  key.
 - After each key press the device selection key blinks once.
 - The device selection key will blink one more time to confirm that the key was successfully reset to its original function.

4 Service and support

4.1 Frequently asked questions

In this chapter you will find answers to the most frequently asked questions about your universal remote control.

Setup

I cannot enter setup mode.

Battery level too low or battery lifetime came to an end.

- Replace the batteries. See chapter 2.1.

The brand code for my device is missing in the 'Shortlist of brands' in the Quick Start Guide.

The 'Shortlist of brands' only mentions the most common TV, DVD, CBL/SAT and VCR brands.

- You will find a complete brand list on page 44-55 of this user manual.
- Use '9999' as 4-digit code in case you cannot find your brand in the complete brand list. Note that using '9999' may result in a long setup (up to 15 minutes).

My TV switches OFF in step 4 but does not switch ON again in step 5.

TVs of some brands (e.g. Panasonic) only switch ON after a long press on one of the digit keys. After a long key press in setup mode the remote control will start trying to improve the key (see chapter 2.3.2) instead of switching ON the TV.

- In this case, switch ON the TV manually or use the original remote control for this. Continue with step 6. After successfully completing setup, the remote control will switch ON the TV with a long key press on one of the digit keys, just as your original remote control.

After setup, not all keys work as expected.

- Try improving the key(s). See chapter 2.3.2.

How do I set the remote control for combo devices (TV / VCR, TV / DVD, DVD / VCR, etc)?

Some combo devices require you to set up two different source selection keys to control both parts of the combo device. For example, if you have a TV / DVD combo, you might need to set up the remote control for both TV and DVD to operate your TV / DVD combo.

Operation

The remote control does not wake up anymore.

Battery level too low or battery lifetime came to an end.

- Replace the batteries. See chapter 2.1.

The device I want to operate does not respond at all / does not respond to all of the key commands.

- Check if the keys you press are available on the original remote control of the device.
- Try improving keys. See chapter 2.3.2.

Wrong code selected during setup.

- Set up the remote control again for the device. Always test if the device responds, before leaving setup mode. See chapter 2.2.

It may be that the keys that you are trying to use have a different naming on the original remote control.

- Try out all keys to find the one(s) you need.

Batteries

Will my settings be deleted when I replace the batteries?

No. All user settings will be retained in the remote control memory during battery replacement.

4.2 Need help?

We advise you to first read this user manual carefully. It is provided to help you set up and use the remote control.

If, however, you require extra information or have additional questions about setup, usage, spare parts, warranty, etc. of the SRP4004, you can always contact us.

When calling our helpline, make sure to have the SRP4004 at hand when you call, so that our operators can help you determine whether the SRP4004 is working properly.

You will find our contact details at the end of this user manual.

The model number of your Philips universal remote control is SRP4004/27.

Date of purchase:

...../...../.....

(day/month/year)

For **online support** go to: www.philips.com/welcome.

- Click 'Support' and follow the on-screen instructions.

FCC Compliancy

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.



Caution

User changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Notice for Canada / Remarque pour le Canada

This class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la Classe B est conforme à la norme NMB-003 du Canada.



Helpline

Country	Phone number	Tariff
United States of America / Canada	1 800 233 8413	free

Helpline

A

A.R. Systems..... 0012
ABC..... 0013
Abex 0014
ABS..... 0016
Accele Vision 4194
AccessHD 3554
Accurian..... 0022
Acer..... 0028
Acura..... 0036
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